

NEW APPLICATION



0000160046

ORIGINAL



CYPRESS
COMMUNICATIONS™

RECEIVED

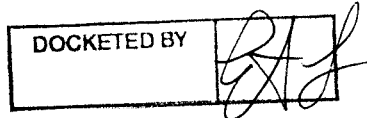
2015 FEB 17 A 11: 09

Arizona Corporation Commission
DOCKETED

FEB 17 2015

AZ CORP COMMISSION
DOCKET CONTROL

Nadine Ezzie, Esq.
Direct Dial: 216.373.4809
Email: nezzie@cypresscom.net



February 12, 2015

Via certified U.S. mail

Docket Control
Arizona Corporation Commission
1200 West Washington Street
Phoenix, Arizona 85007

T-04109A-15-0041

RE: Application for Cancellation of Cypress Communications Operating Company, LLC's
("Cypress") CC&N and Related Waiver of A.A.C. R14-2-1107

Dear Sir or Madam:

Pursuant to A.A.C. R14-2-1107, and any other regulations or statutes deemed applicable, Cypress hereby files this Application with the Arizona Corporation Commission (the "Commission") for approval for Cypress to decertify and discontinue offering its services in Arizona including the withdrawal of Cypress's Arizona competitive telecommunications certificate of convenience & necessity ("CC&N").

I. Background

Cypress is a limited liability company organized and existing under the laws of Delaware with its principal place of business located at 75 Erieview Plaza, Suite 400, Cleveland, Ohio 44114. Cypress specializes in Voice over Internet Protocol services, which allows customers to make and receive voice communications over the Internet. Cypress was authorized to provide Competitive Facilities-Based Local Exchange and Long Distance Telecommunications services in Arizona on April 21, 2004 pursuant to authority granted by the Commission in Docket T-04109A-03-0324, Decision No. 66938. Changing market conditions require Cypress to cease its operations.

II. Request for Discontinuance of Service and Cancellation of CC&N / Public Interest Statement

Cypress's departure from Arizona will not harm the public interest. First, Cypress has almost no presence in Arizona. As of the date of this Application, Cypress has only eight (8) customers within the state, all of which are business customers. Note that Cypress has no residential customers. Second, Cypress will assist customers in locating a new service provider. There are multiple other companies in Arizona offering services similar to Cypress; however, for those customers that may have difficulty in finding a new provider, Cypress is notifying customers that Fusion Telecommunications International, Inc. may be a suitable option. The notices clearly state, however, that customers are free to select a provider of their choice.

Finally, Cypress will work diligently to assist customers in making a seamless transition to a new service provider, regardless of which providers are selected. Cypress will assist customers with porting their telephone numbers as needed. Cypress is providing a toll-free number for customers to call if they have questions.

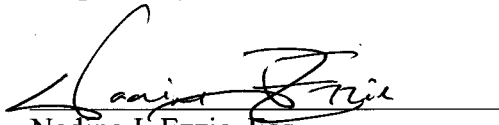
Cypress therefore requests that the Commission approve its discontinuance of service in Arizona under A.A.C. R14-2-1107 to the extent necessary and cancel Cypress's CC&N. In connection with this discontinuance, Cypress requests that the Commission waive any further notice requirements that may be required under A.A.C. R14-2-1107.

III. Conclusion

For the reasons stated herein, Cypress respectfully requests the Commission grant this Application approving the abandonment of its services as well as the relinquishment of its CC&N and any active tariffs in Arizona.

Kindly direct any correspondence or questions concerning this Application to the undersigned. Acknowledgement and date of receipt of this filing is requested. One (1) original and fourteen (14) duplicate copy of this letter are enclosed. Please date-stamp and return the duplicate copy in the enclosed, self-addressed, postage-prepaid envelope.

Respectfully submitted,



Nadine J. Ezzie, Esq.

Deputy General Counsel

Cypress Communications Operating Company, LLC

75 Erieview Plaza, Suite 400

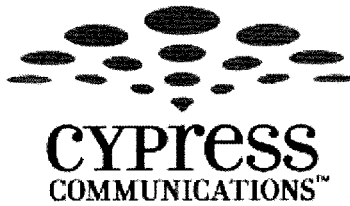
Cleveland, Ohio 44114

T: (216) 373-4809

F: (216) 373-4842

nezzie@cypresscom.net

Ryan Tackett, Esq.
Corporate Counsel
Cypress Communications Operating Company, LLC
75 Erieview Plaza, Suite 400
Cleveland, Ohio 44114
T: (216) 373-4635
F: (216) 446-6156



[DATE]

[CUSTOMER NAME]
[ADDRESS]
[CITY, STATE ZIP]

Re:

Dear [CUSTOMER NAME]:

Cypress Communications, LLC will discontinue its operations effective April 1, 2015 (the "Termination Date"). As of the Termination Date, Cypress will no longer be offering phone or data service. We urge you to immediately find an alternative service provider and transfer your services prior to the Termination Date to avoid an interruption in your services. Cypress is here to assist you in any way with your transfer of service. You can contact us at the toll-free number below with any questions or concerns.

While you are free to choose the provider of your choice, one such provider that Cypress recommends is Fusion Telecommunications International, Inc. With the most comprehensive selection of cloud-based communications and collaboration solutions in the market today, special promotions tailored to your needs, and more than three decades of experience, Fusion is the ideal choice for your upcoming service move. Call Fusion today at 844-598-1609 to speak with a representative who can assist you in finding the best communications solution for your business.

We want to take this opportunity to thank you for choosing Cypress as your phone and internet provider and for your years of loyalty. We sincerely apologize for any inconvenience this may cause you and wish you continued success in your business.

Sincerely,

Cypress Communications, LLC